

# Towne South Animal Hospital

2403 E 70th Street | Shreveport, LA 71105 | 318-797-8489 [www.townesouthah.com](http://www.townesouthah.com)



*We would like to take this opportunity to welcome you to our hospital. We know you have a choice, and we truly appreciate you choosing Towne South Animal Hospital for loving and competent health care of your pet.*

At Towne South Animal Hospital our goal is to provide you and your pet with the highest level of quality veterinary medicine available. We are an AAHA accredited practice, and our Doctors place a strong emphasis on preventative medicine and keeping your pet healthy and feeling great well into their geriatric years.

## Welcome to Towne South Animal Hospital

Welcome to the Towne South family! We are so pleased that you decided to put your trust in us for the care of your pet. We are an AAHA-accredited practice, which means that we have passed a number of tests based on quality and standards of care so we can provide your pet with the best care possible.

- We put a large emphasis on the well-being of your pet and believe that an ounce of prevention is better than a pound of sick care. That is why we encourage Wellness Care for all of our patients. For more information about our recommended prevention programs, please refer to the following pages.
- We also recommend that all pets are spayed or neutered. Spaying and neutering your pets not only helps control the population, it is also a good step toward better health for your pet. This packet also contains more information on all of the healthy benefits of spaying or neutering your pets.
- In addition to caring for the medical health of your pet, we also offer a large boarding facility. In our boarding facility, our goal is to give your pet the same kind of love and attention they receive at home. Come take a tour of our facilities any day after 10 AM, we would love to show you around and answer all of your questions.

For more information that is not found in this information packet, please feel free to visit our website at [www.townesouthah.com](http://www.townesouthah.com) or you can find us on Facebook!

We are pleased to provide this notebook for you as an easily accessible resource for your pet's records. We have given you dividers to help you organize everything for every stage of your pet's life. Please bring this binder with you to all of your veterinary appointments and we will help you keep everything up-to-date. When you leave, we will gladly hole-punch your receipt so you can keep all of your pet's records together.

*Our Doctors take tremendous pride and personal interest in caring for all of our client and patient's needs.*



# EMERGENCY CONTACTS: INFO



## **Towne South Animal Hospital**

**Phone: 318-797-8489**

2403 E 70th Street, Shreveport, LA 71105

[www.TowneSouthAH.com](http://www.TowneSouthAH.com)

Email: [cc@townesouthah.com](mailto:cc@townesouthah.com)

Fax: 318-797-7871

### **Hours:**

Monday – Friday - 7:00 am to 5:30 pm

Saturday - 8:00 am to 12:00 pm

Sunday - Closed

For emergencies outside of our business hours, please contact one of the following emergency hospitals.



### **Animal Emergency Clinic**

Phone: 318-227-2345

2421 Line Ave, Shreveport, LA 71104

[www.aeclinic.com](http://www.aeclinic.com)

# OUR SERVICES



## Wellness Care

- Puppy, Kitten, and Exotic Visits (new pet counseling included)
- Annual Vaccinations and Testing for Dogs and Cats
- Full line of Heartworm and Flea and Tick preventatives, specifically tailored to individual needs
- Senior and Geriatric Wellness Exams and Monitoring



## Treatment Services

- Full-service Hospital
- Laser Surgery; fully equipped surgical suite with complete surgical monitoring equipment (including EKG & Blood Pressure check)
- Digital X-Ray
- Ultrasound
- K-Laser Therapy Laser
- Complete Dental Services with Digital Dental X-Ray



## Boarding

All boarding is Veterinary Supervised, Doctors are on call every weekend.

- **Camp Cosbie for Dogs**
  - Supervised free play with “Camp Counselor”
  - Luxury and Deluxe Suites available with Web Cam access
- **Camp Kitty Cat for Cats**
  - Private, quiet room for cats only
  - Multi-room Kitty Condos
  - Special Play Area for cats with Kitty Tower and cat toys
  - Quiet music
  - Special TLC individual time (additional fee)

Our buildings are monitored by an off-site service for security, fire, temperature changes, carbon monoxide, and smoke



# CHECK LIST: FOR A HEALTHY CAT



Congrats on your new pet! This welcome kit is a great reference for tips from [Hospital Name] on how to keep your kitty healthy and happy.



## NECESSITIES

- Premium Grade Food
- Bowls - Ceramic or Stainless Steel for Food & Water (Cats are Prone to Plastic Allergies)
- Litter Box & Litter
- Break-away Cat collar
- ID Tag & Microchipping
- Toys
- Pet Carrier (Appropriate for Size)
- Stain Remover & Odor Eliminator (Do Not Use Ammonia)
- Flea Comb & Flea & Tick Control Products
- Toothbrush Kit & Dental Aids
- Bi-Yearly Exam with your Veterinarian



## OTHER SUGGESTED ITEMS

- Cat Treats for Training and Play, with or without Catnip
- Air-Tight Food Container & Scoop
- Regular Grooming Program Cat Bed
- Low-dust Cat Litter
- Change or Scoop Litter Daily
- Books on Cat Care (breed specific)
- Litter Genie
- De-Shedding Tool
- Vertical Cat Tree



# DAILY PET CHECK: FOR A HEALTHY CAT



## MY PET

- Is acting normal, active and happy.
- Does not tire easily after moderate exercise. Does not have seizures or fainting episodes.
- Has a normal appetite, with no significant weight change. Does not vomit or regurgitate food.
- Has normal appearing bowel movements (firm, formed, mucus-free). Doesn't scoot on the floor or chew under the tail excessively.
- Has a full glossy coat with no missing hair, mats or excessive shedding. Doesn't scratch, lick or chew excessively.
- Has skin that is free of dry flakes, not greasy, and is odor-free. Is free from fleas, ticks or mites.
- Has a body free from lumps and bumps. Has ears that are clean and odor-free.
- Doesn't shake head or scratch at ears.
- Doesn't rub face and ears on the carpet after eating. Has eyes that are bright, clear and free of discharge.
- Has normal hearing and reactions to the environment. Walks without stiffness, pain or difficulty.
- Has healthy looking feet and short nails (including dewclaws).
- Breathes normally, without straining or coughing.
- Has normal thirst and drinks the usual amount of water at the same frequency.
- Urinates in the usual amount and frequency; color is normal, no unusual odor.
- Has a moist nose, free of discharge.
- Has clean white teeth, free from plaque, tartar or bad breath.
- Has gums that are moist and pink with no redness, swelling or offensive odor.
- Has no offensive habits (biting, chewing, scratching, or spraying urine, or aggressive behavior).



# FAQ: SPAYING & NEUTERING FOR CATS



**Q Will spaying or neutering cause my pet to become overweight and lazy?**

**A** Spaying or neutering your pet will not necessarily make your pet become overweight and lazy. Heredity, diet, and how much and what type of exercise has more influence on the weight and attitude of your pet than does the surgery.

**Q Is spaying or neutering dangerous?**

**A** There is always a risk while a patient is under general anesthesia, whether the patient is human or animal. Veterinary procedures are very similar to human medical procedures. The risk is very small in healthy animals; and we take extra precautions for your pet's comfort, safety, and recovery.

**Q Should I wait until my pet has had a litter?**

**A** Absolutely not! Studies show a moderately increased link to cancer in delayed or non-sterilized cats.

**Q When is the best time to have my pet undergo this procedure?**

**A** The best age for spaying and neutering is around 6 months of age. The first heat cycle in a female cat usually occurs around this time. Neutering your pet prevents many undesirable behavior patterns.



## BENEFITS OF SPAYING

- Eliminates Heat Cycles
- Prevents Accidental Pregnancies
- Significantly Reduces Undesirable Behavior
- Prevents Uterine Infections & Other Common In Pets
- Significantly Reduces Mammary Tumors



## BENEFITS OF NEUTERING

- Significantly Reduces Prostate & Testicular Disease or Cancer
- Reduces Undesirable Behavior
- Reduces Urine Odor In Male Cats



# FELINE TIPS: THE CAT CARRIER



Many loving cat owners discover the hard way that a kitty who showers them with affection every day can turn into a snarling, scheming wildcat once it's time to visit the vet. Take a 4-month-old kitten, Schmoozer. Schmoozer firmly believes he is the master of his domain, and that includes deciding if and when he will go into his super deluxe kitty carrier. When it comes to a trip to the vet, Schmoozer has a very simple philosophy: "I am Cat; Cat does not belong in carrier." With that and many stories, trials and tribulations, we've developed the Schmoozer-tested solutions for winning the cat carrier war.



## 6 TIPS TO WINNING THE CAT CARRIER WAR

- 1 Leave the cat carrier in an open place.**  
Hiding the carrier and then bringing it out signals to a clever cat that it's time to play David Copperfield. Schmoozer now casually strolls into and out of HIS carrier, even occasionally dragging one of his favorite, much-mangled toys into it—you know, to show it who's boss.
- 2 Do some "in-house" carrier training.**  
Some cat parents feed their cat an occasional meal or treat inside the carrier, or play games, such as "fetch the catnip mousy" by tossing a favored toy in. Once their cat is inside, they gently close the door, reopening it in five minutes, and report that these trial runs make the real process less painful.
- 3 Place a towel or small blanket upon which your cat often sleeps inside the carrier.**  
When it's time to put your cat in his carrier, wrap him in his special blanket and slide them both in. The familiar scent is soothing and might also help diminish those painful cries.
- 4 Try a different type of carrier.**  
Many people swear by a carrier with a door in the top. That way, they can lift and lower their cat into the carrier more easily than through the side (front door).
- 5 Remove escape routes.**  
Keep the carrier in a bathroom cupboard or small room. When it's time for a trip in the kitty taxi, kitty is carried into the bathroom or small room and the door is closed, reducing the number of cumbersome places to escape and hide.
- 6 If you have more than one cat, use separate carriers.**  
Even kitties who sleep together and wash each other tend to prefer their own kitty taxi.

# SHEDDING: TIPS TO REDUCE SHEDDING



We all love our pets, but we do not love the fur they leave all over our homes and on us. Here are some tips to reduce shedding:

## BATHING & GROOMING

Brush your pet regularly. Regular brushing reduces shedding, helps to reduce the undercoat without damaging the top-coat, and helps to bring out the pet's natural oils, promoting healthy skin and a shiny topcoat. Start brushing at a very young age to get your pet used to the sensation.

Bathe your pet as needed with an oatmeal-based shampoo. Cats benefit from bathing and grooming. A clean pet gets petted more and therefore a clean pet is a happy pet.

## DIET

Provide a high-quality diet—look for foods that contain vitamins E and C (tocopherals and ascorbic acid) as a preservative rather than BHT, BHA, and ethoxyquin.

## SUPPLEMENTS

Supplements you give to your animal should be tailored to them. Please consult with your Heartfelt veterinarian..



# VACCINES: KITTEN CARE SCHEDULE



Please note not all vaccines are for all pets. Your veterinarian will discuss with you the vaccinations that are right for your pet and its lifestyle. In addition to the schedule below, we recommend year-round flea and tick prevention.

8 WEEKS	12 WEEKS	16 WEEKS	5-6 MONTHS	1+ YEAR
Comprehensive Examination	Comprehensive Examination	Comprehensive Examination	Spay or Neuter Procedure	Comprehensive Examination
1st FVRCP Vaccine (Feline Rhinotracheitis, Calicivirus, & Panleukopenia)	2nd FVRCP Vaccine (Feline Rhinotracheitis, Calicivirus, & Panleukopenia)	3rd FVRCP Vaccine (Feline Rhinotracheitis, Calicivirus, & Panleukopenia)	ID/ Microchip	Rabies Vaccine
Intestinal Parasite Exam	Intestinal Parasite Exam	Rabies Vaccine	Flea/Tick Preventative	Intestinal Parasite Exam
Deworming Treatment	FIV/Feline Leukemia Test	2 <sup>nd</sup> FeLV Vaccine (Feline Leukemia)		FVRCP (Feline Rhinotracheitis, Calicivirus, & Panleukopenia)
Consider Pet Health Insurance & Preventive Plan	1st FeLV Vaccine (Feline Leukemia)	Deworming Treatment		FeLV Vaccine (Feline Leukemia)- only if needed
Flea/Tick Preventative	Deworming Treatment	Flea/Tick Preventative		Flea/Tick Preventative
	Flea/Tick Preventative			



# HOME HAZARDS: BE MINDFUL OF THESE



## GENERAL HOME HAZARDS

Plants*	Lead	Fireplaces
Drugs, Medicine, Vitamins	Wax	Fire Pits & Grills
Fabric Softener	Cotton Swabs	Compost
Mothballs	Pins, Needles, Tacks Paper Clips	Fertilizers & Mulch
Bleach	Rubber Bands	Algae
Disinfectants, Detergents, & Cleaning Products	Hair Pins & Fasteners	Bodies of Water
Solvents & Removers	Twists & Ties	Sinks & Tubs
Potpourri	String, Yarn, Dental Floss	Washers & Dryers
Tobacco Products	Buttons	Toilets
Lighter Fluid	Coins	Doors & Windows
Gasoline	Small Balls/Toys	Balconies
Oil & Antifreeze/Coolant	Batteries	Fences & Gates
De-icing Salts	Electric Cords	Branches & Sticks
Pesticides, Insect or Rodent Traps & Bait	Glass & Sharp Objects	



## HARMFUL FOODS

Avocados	Onions	Macadamia Nuts	Salt	Raw Yeast Dough
Chocolate	Garlic	Tea Leaves	Moldy/Spoiled Foods	Gum, Candies & Foods Sweetened with Xylitol
Coffee	Grapes & Raisins	Alcohol	Fatty Foods	

For more information:

[www.asPCA.org/pet-care/animal-poison-control/toxic-and-non-toxic-plants](http://www.asPCA.org/pet-care/animal-poison-control/toxic-and-non-toxic-plants)



# HAZARDS: PLANTS



## PLANT HAZARDS

Aloe	Corn Flower Crocus	Ferns (Most Forms)	Marble Queen	Pokeweed
Amaryllis	Castor Bean	Gladiolas	Morning Glory	Poppy
Andromeda Japonica	Caladium	Golden Pothos	Mother-In-Law	Potato
Avocado	Ceriman	Golden Glow	Mountain Laurel	Red Emerald
Asparagus Fern	Clematis	Heavenly Bamboo	Mistletoe	Rhododendron
Australian Nut	Cordatum	Honeysuckle	Monkshood	Ribbon Plant
Autumn Crocus	Corn Plant	Hurricane Plant	Mushrooms	Rhubarb
Azalea	Cycads	Hyacinth	Narcissus	Sage Palm
Anemone	Cyclamen	Hydrangea	Nephthysis	Satin Pothos
Apricot	Cactus	Henbane	Nightshade	Scheffera
Arrow Grass	Cherry (Most Forms)	Hemlock	Nutmeg	Striped Dracaena
Buttercup	Chrysanthemum	Horse Chestnut	Oleander	Sweetheart Ivy
Belladonna	Daphne	Iris	Panda	Scotch Broom
Bird of Paradise	Daffodil	Ivy (Most Forms)	Philodendron	Skunk Cabbage
Bittersweet	Delphinium	Jerusalem Cherry	Poison Hemlock	Star Of Bethlehem
Black Locust	Dieffenbachia	Jimson Weed	Precatory Bean	Sweet Pea
Burning Bush	Dumbcane	Jack In The Pulpit	Privet	Tulip
Buckeye	Euonymus	Japanese Plum	Peach	Tobacco
Buddhist Pine	Eucalyptus	Java Beans	Pear	Tomato
Balsam	Elephant Ears	Jonquil	Peony	Virginia Creeper
Baneberry	Fiddle Leaf Philodendron	Kalanchoe	Periwinkle	Water Hemlock
Black-Eyed Susan	Flax	Lantana	Pimpernel	Wisteria
Bleeding Heart	Four O-Clock	Lilies (Most Forms)	Poinsettia	Wild Barley
Bloodroot	Foxglove	Lupine	Poison Ivy	Yew
Boxwood		Locoweed	Poison Oak	

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# EARLY DETECTION: URINARY TRACT DISEASE



If you are a cat owner, it is important that you are aware of this potentially life-threatening condition. Cats are prone to urinary tract disease, especially at times of stress.

## Symptoms include:

- Straining to urinate
- Increased frequency of urination
- Crying and licking at genitals
- Vomiting and loss of appetite

In most cases this is a non-bacterial cystitis, like intestinal cystitis in women. In some cases, however, tiny stones may form in the bladder. Female cats are usually able to pass these stones, but males are unable to pass them due to their anatomy. The urine flow becomes blocked, causing the bladder to continue to fill with urine, which backs up to the kidneys. This causes the cat severe pain, increase in kidney levels, and will cause death if left untreated.

It is critical for any male cat showing these signs to see a veterinarian IMMEDIATELY. This is an EMERGENCY.

Female cats showing these signs should also be seen by a veterinarian, but generally this is not a life-threatening situation for them.

Overweight indoor male cats on all dry food diets have the highest incidence of this condition.





## **Feline Viral Rhinotracheitis**

This virus causes upper respiratory tract infection that is easily transmitted from cat to cat, so vaccination is imperative if your pet will come in contact with other cats. Signs may take the form of moderate fever, loss of appetite, sneezing, and/or eye and nasal discharges. Kittens are particularly affected, but this disease can be dangerous in any unprotected cat, as effective treatment is limited. Even if a cat recovers, it can remain a carrier for life.

## **Feline Calicivirus**

This virus is a major cause of upper respiratory tract infection. Widespread and highly contagious, its signs include fever, ulcers and blisters on the tongue, and pneumonia that can range from mild to severe. Treatment of feline calicivirus can be difficult. Even a recovered cat can continue to infect other animals, as well as experience chronic sneezing, runny eyes, and severe gum disease. Vaccination is very important.

## **Feline Panleukopenia**

Also known as feline distemper, feline panleukopenia is caused by a highly resistant virus that can survive up to 1 year outside a cat's body. Most cats will be exposed to it at some point, and infection rates in unprotected cats can run as high as 90% to 100%, making vaccination against this potentially fatal disease essential. Signs include listlessness, diarrhea, vomiting, severe dehydration, fever and death. The vaccine is very effective in preventing the disease, but treatment is difficult and expensive.

## **Rabies**

This incurable disease affects the central nervous system of almost all mammals, including humans. It spreads through contact with the saliva of infected animals through bites or any break in the skin. Many municipalities require that cats receive regular rabies vaccinations.

# IMPORTANT TESTS: FOR YOUR CAT



## Intestinal Parasite Exam

Cats may carry internal parasites that are not often evident in the stool. A sample once or twice yearly, based on exposure, will allow us to test for parasites and treat appropriately.

## Feline Immunodeficiency Virus/Feline Leukemia Virus

FeLV infection can result in many serious health problems—from cancers such as leukemia to a wide range of secondary infections. In fact, FeLV is the leading cause of death from infectious disease in North American cats. After initial exposure, a cat may show no signs for months or years.

Feline Leukemia Virus (FeLV) Transmission occurs from exposure to the saliva, urine, feces and milk of infected cats. Cat to cat transfer of virus may occur from a bite wound, during mutual grooming, and rarely through shared litter boxes and feeding dishes. An infected mother may also transfer virus to her kittens.

Testing is available to determine the FeLV status of your cat. In most cases a quick in-house ELISA (enzyme-linked immunosorbent assay) test will determine the presence of the virus. In some cases, the doctor will order an IFA (indirect immunofluorescent antibody assay) for a more complicated case.

Keeping a cat indoors will eliminate the possibility of exposure but for those cats that go outside an effective vaccine is available. If your cat is likely to come in contact with infected cats, vaccination against this potentially fatal disease is highly recommended. This disease is not contagious to humans.

For more information about these tests, visit: [www.vet.cornell.edu/fhc](http://www.vet.cornell.edu/fhc)

